



13255 SW Farmington Rd.
Beaverton, OR 97005
Phone: (503) 641-2889

SO # 233203

CUSTOMER COPY
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User 7132 Page 1

Customer No 7240731 MICHAEL FAUNCE 158 OSWEGO SMT LAKE OSWEGO, OR 97035-1021 Home (503) 840-2855 Bus Cell (503) 686-8127 Today Email DEBBIEFAUNCE@YAHOO.COM Term Cash	Advisor Isaiah Mitchell Shop S1 Priority License 543PXZ Year 2024 Vehicle ID No KM8JECD18RU219655 Engine 1.6T Odom In 16460 Make HYUNDAI Model TUCSON HEV Selling Dealer Odom Out 16460 In Service Date 06/12/2024 Model Number Extended Warranty Fleet # Stock No Color SILVER Delivery Date 06/12/2024	Promised 01/09/2026 12:00 AM Tag# Opened 01/06/2026 12:00 AM Location Cashiered 01/09/2026 12:00 AM PO #
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Request	Description	Job	CSR	Severity	Status
DIAG3	LEVEL 3 DIAGNOSIS INCLUDING ALL HEAVY ENGINE AC CONCERNS MAJOR ELECTRICAL CONCERNS EVAPORATIVE EMISSIONS CONCERNS	1	6330	Low	Original
Labor	Description				Amount
DIAG3	LEVEL 3 DIAGNOSIS INCLUDING ALL HEAVY ENGINE AC CONCERNS MAJOR ELECTRICAL CONCERNS EVAPORATIVE EMISSIONS CONCERNS				
Technician	7025 - Jesse Jordan	Est Parts			0.00
Cause	C/S: CUSTOMER STATES THE VEHICLE DOES NOT USE THE HYBRID BATTERY AS MUCH AS IT SHOULD. CUSTOMER STATES THEY SHOULD BE GETTING MORE THAN 30MPG. CUSTOMER REQUEST FULL PRINTOUT OF STATE OF HEATH OF BATTERY	Est Labor			0.00
Correction	16444 100 SAW CUSTOMERS PHOTOS OF THE GRAPH OF THE EV BATTERY AVERAGE MPG. GRAPH IS AVERAGE OF ALL TIME DRIVING, SHOWS AVERAGE OF THE 16K MILES. TURNED OFF HEATER AND CUSTOMER HAS VEHICLE DIFF IN LOCK MODE. TURNED OFF DIFF LOCK. TEST DROVE VEHICLE CITY AND HIGHWAY. DROVE FOR 19.9 MILES, FOR 37 MINUTES AND VEHICLE AVERAGED 38.3 MPG THIS TRIP. VEHICLE IS GETTING PROPER FUEL ECONOMY FOR CITY/HWY COMBINATION AND NO ISSUES OR CODES FOUND AT THIS TIME. HYBRID GRAPH ON INFOTAINMENT NOW SHOWS AVERAGE ALL TIME FOR 16,444 MILES ON VEHICLE AS 27.9 MPG. SERVICE MANAGER PERFORMED 35 MINUTE TEST DRIVE IN BOTH CITY AND HIGHWAY. WET CONDITIONS. AVERAGED 33.4 MPG WHILE BRINGING HISTORICAL MPG FROM 27.8 TO 28.4 MPG. VEHICLE OPERATING AS DESIGNED.				

Request	Description	Job	CSR	Severity	Status
HE99P	DEFAULT	2	6330	Low	Original
Labor	Description				Amount
HE99P	DEFAULT				0.00
Technician	7025 - Jesse Jordan	Est Parts			0.00
Cause	MULTI-POINT INSPECTION OEM RECOMMENDED	Est Labor			0.00
Correction	N/A				

Request	Description	Job	CSR	Severity	Status
WEST	WEST SHOP	3	6330	Low	Original
Labor	Description				Amount
WEST	WEST SHOP				
Technician	7025 - Jesse Jordan	Est Parts			0.00
Cause	WEST SHOP	Est Labor			0.00

NOTICE TO CONSUMER:

SUBJECT TO CONDITIONS ON REVERSE SIDE OF THIS CONTRACT. CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF. NOTICE TO CONSUMER: PLEASE READ IMPORTANT INFORMATION ON BACK.

ORIGINAL ESTIMATE: \$ _____ AUTHORIZED REVISED ESTIMATE: \$ _____ I acknowledge notice and oral approval of an increase in the original estimated price.

CUSTOMER ACKNOWLEDGES RECEIPT OF A COPY HEREOF

X _____



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Customer No 7240731

MICHAEL FAUNCE
158 OSWEGO SMT
LAKE OSWEGO, OR 97035-1021

Home (503) 840-2855 Bus
Cell (503) 686-8127 Today
Email DEBBIEFAUNCE@YAHOO.COM

Term Cash

Advisor Isaiah Mitchell
Shop S1
Priority
Promised 01/09/2026 12:00 AM Tag#
Opened 01/06/2026 12:00 AM Location
Cashiered 01/09/2026 12:00 AM PO #

License	Odom In	Odom Out	In Service Date	Stock No
543PXZ	16460	16460	06/12/2024	
Year	Make	Model	Model Number	Color
2024	HYUNDAI	TUCSON HEV		SILVER
Vehicle ID No	Selling Dealer	Extended Warranty	Delivery Date	
KM8JEC18RU219655			06/12/2024	
Engine	1.6T	Fleet #		

Correction 16444

Labor	0.00
Parts	0.00
Fees	0.00
Supplies	0.00
Sub-Total	0.00
Total Invoice	0.00

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